



## Our Corporate Priorities

No matter what our job at Lancashire County Council we are all working towards the same vision of making Lancashire the best place to live, work, visit and prosper. That's a big vision, so to help us deliver it, Cabinet have set four priorities which put the need to work with communities and develop productive partnerships at the heart of all we do.

Click on the links to explore the progress against these priorities:

[Delivering better services](#)

[Protecting our environment](#)

[Supporting economic growth](#)

[Caring for the vulnerable](#)

[Cabinet Member Portfolios](#)

[How to use - Dashboard Instructions](#)

**NOTE:** instructions on use of the online dashboard can be found on page 2 of this report, or online [here](#)

Link to this page online: [Home](#)



# Corporate Strategy Performance Dashboard - How to Use



Back



Click here to return to the home page



Click on header links to browse between the priorities dashboard pages



Latest available figure

Click on trend graphs to explore trends in detail

Home icon | **Protecting the Environment Overview** | Lancashire County Council logo

Back | Delivering better services | Protecting the Environment | Supporting Economic Growth | Caring for the Vulnerable

| Ref      | Target                          | Good to | As of Date | Metric Name  | Latest Value | RAG Status | Trends |                      |
|----------|---------------------------------|---------|------------|--|--------------|------------|--------|----------------------|
| 20ET001a | 65% by 2035                     | High    | 2022/23 Q2 | % of Waste Re-used, Recycled and Composted   | 43.00        | !          |        | <a href="#">Link</a> |
| 20ET001b | 60% Quarterly (2022/23)         | High    | 2022/23 Q2 | % of Waste Re-used, Recycled or Composted at Household Waste Recycling Centres (Excluding Inert Waste) | 61.20        | !          |        | <a href="#">Link</a> |
| 20ET002a | 25% by 2025 50% by 2030 100% by | High    | 2022/23 Q2 | % of LCC Vehicle Fleet that is Ultra-low Emission  | 1.60         | ✓          |        | <a href="#">Link</a> |

Details the targets as agreed with relevant services

Is low or high figure good?

Back to previous screen

Status of Indicator

- ✗ Requires Improvement
- ! Slightly below desired level
- ✓ Achieved

Click on the links to navigate to detailed pages for each indicators including trends, definitions, latest performance overviews



Link to this page online: [How to use](#)



# Delivering Better Services Overview 1 of 3

[Back](#)[Delivering better services 2 of 3](#)[Protecting the Environment](#)[Supporting Economic Growth](#)[Caring for the Vulnerable](#)

| Ref      | Target                       | Good Is | As of Date           | Metric Name  | Latest Value | RAG Status | Trends |                      |
|----------|------------------------------|---------|----------------------|--|--------------|------------|--------|----------------------|
| 1ECS001a | Quartile 2                   | High    | 2022/23              | % of parents who get one of three preferred school places (Primary)  | 98.6         | ✓          |        | <a href="#">Link</a> |
| 1ECS001b | Quartile 2                   | High    | 2022/23              | % of parents who get one of three preferred school places (Secondary)                                      | 95.9         | ✓          |        | <a href="#">Link</a> |
| 1ECS002a | 80%                          | High    | 2022 Summer term mid | % of 2 year old children eligible for free funded education  | 88.9         | ✓          |        | <a href="#">Link</a> |
| 1ECS002b | Maintain national quartile A | High    | 2022 Summer term mid | % of 3 and 4 year old children eligible for free funded education  | 97.9         | ✓          |        | <a href="#">Link</a> |
| 1ECS003a | 2022/23 2 Million Visits     | High    | 2022/23 Q2           | Number of visits to libraries (annual cumulative indicator)  | 571,743      | ✓          |        | <a href="#">Link</a> |
| 1ECS003b | 2022/23 200,000              | High    | 2022/23 Q2           | Libraries – PNET sessions  | 67,213       | ✓          |        | <a href="#">Link</a> |
| 1ECS003c | 2022/23 3,900,000            | High    | 2022/23 Q2           | Libraries - Physical issues & e- downloads combined  | 1,366,425    | ✓          |        | <a href="#">Link</a> |
| 1GET001a | OP 85%                       | High    | 2022 09              | % of NoWcards processed and dispatched within 5 working days of receipt of initial application a) OP       | 100.0        | ✓          |        | <a href="#">Link</a> |
| 1GET001b | DP 80%                       | High    | 2022 09              | % of NoWcards processed and dispatched within 5 working days of receipt of initial application b) disabled | 100.0        | ✓          |        | <a href="#">Link</a> |
| 1GET001c | Renewals 90%                 | High    | 2022 09              | % of NoWcards processed and dispatched within 5 working days of receipt of initial application c) Renewals | 100.0        | ✓          |        | <a href="#">Link</a> |
| 1GET002a | 90% Quarterly (2022/23)      | High    | 2022/23 Q2           | Safety carriageway defects repaired within 4 hours (emergency) %   | 91.4         | ✓          |        | <a href="#">Link</a> |
| 1GET002b | 90% Quarterly (2022/23)      | High    | 2022/23 Q2           | Safety carriageway defects repaired within 2 working days (urgent) %                                       | 95.9         | ✓          |        | <a href="#">Link</a> |
| 1GET002c | 90% Quarterly (2022/23)      | High    | 2022/23 Q2           | Safety carriageway defects repaired within 5 working days (non-urgent) %                                   | 96.8         | ✓          |        | <a href="#">Link</a> |
| 1GET002d | 90% Quarterly (2022/23)      | High    | 2022/23 Q2           | Safety carriageway defects repaired within 10 working days (non-urgent) %                                  | 96.9         | ✓          |        | <a href="#">Link</a> |
| 1GET002e | 90% Quarterly (2022/23)      | High    | 2022/23 Q2           | Safety carriageway defects repaired within 20 working days (non-urgent) %                                  | 97.5         | ✓          |        | <a href="#">Link</a> |

Link to this page online: [Delivering Better Services Overview 1 of 3](#)



## Delivering Better Services Overview 2 of 3

[Back](#)[Delivering better services 3 of 3](#)[Protecting the Environment](#)[Supporting Economic Growth](#)[Caring for the Vulnerable](#)

| Ref      | Target   | Good Is | As of Date | Metric Name   | Latest Value | RAG Status | Trends |                      |
|----------|--|---------|------------|---|--------------|------------|--------|----------------------|
| 1GET003a | 90% Quarterly (2022/23)  | High    | 2022/23 Q2 | Non-Traffic Management (NTM) lamp-out faults repaired within 5 working days %                                     | 99.80        | ✓          |        | <a href="#">Link</a> |
| 1GET003b | 90% Quarterly (2022/23)  | High    | 2022/23 Q2 | Traffic Management (TM) lamp-out faults repaired within 20 working days %   | 100.00       | ✓          |        | <a href="#">Link</a> |
| 1GET004a | 90% Quarterly (2022/23)  | High    | 2022/23 Q2 | Highways safety inspections on time %   | 98.60        | ✓          |        | <a href="#">Link</a> |
| 1GET005a | 99.5% Quarterly (2022/23)  | High    | 2022 09    | % of times that a child with SEND is successfully transported to school   | 99.94        | ✓          |        | <a href="#">Link</a> |
| 1GET006a | 88.75% Quarterly (2022/23)   | High    | 2022/23 Q2 | % of calls presented to the Customer Access Service answered  | 85.40        | !          |        | <a href="#">Link</a> |
| 1GET006b | 90% Quarterly (2022/23)  | High    | 2022/23 Q2 | Customer Access Service - Customer Satisfaction %   | 92.60        | ✓          |        | <a href="#">Link</a> |
| 1PH001a  | 100% of the eligible population over a 5 year period                                   | High    | 2022/23 Q1 | Patients invited for an NHS Health Check (proportion of eligible population per year) %                           | 173.20       | ✓          |        | <a href="#">Link</a> |
| 1PH001b  | National ambition is 75%   | High    | 2022/23 Q1 | NHS Health Checks undertaken (proportion of eligible population per year) %                                       | 35.60        | ✗          |        | <a href="#">Link</a> |
| 1PH002a  | Targets to achieve 5% or more of the Lancashire smokers to set a quit date per year.   | High    | 2022/23 Q1 | Tobacco Control: Total persons setting a quit date %  | 88.10        | !          |        | <a href="#">Link</a> |
| 1PH002b  | 5% of smokers in Lancashire to set a 4 week quit date. Of those, 50% of those to quit. | High    | 2022/23 Q1 | Tobacco control: Total persons successfully quit %  | 43.60        | ✓          |        | <a href="#">Link</a> |
| 1PH003a  | National 95%   | High    | 2022/23 Q2 | PH 0-19: Mothers who received a first face to face antenatal contact with a health visitor at 28 weeks or above % | 63.40        | ✗          |        | <a href="#">Link</a> |
| 1PH003b  | National 95%   | High    | 2022/23 Q2 | PH 0-19: Infants that receive a face-to-face NBV within 14 days by a health visitor %                             | 39.00        | ✗          |        | <a href="#">Link</a> |
| 1PH003c  | National 95%   | High    | 2022/23 Q2 | PH 0-19: Infants who received a 6–8-week review by the time they turned 8 weeks %                                 | 79.00        | !          |        | <a href="#">Link</a> |
| 1PH003d  | National 95%   | High    | 2022/23 Q2 | PH 0-19: Children who turned 12 months in the quarter who received a 12-month review, by the age of 12 months %   | 61.00        | ✗          |        | <a href="#">Link</a> |
| 1PH003e  | National 95%   | High    | 2022/23 Q2 | PH 0-19: Children who received a 2-2 1/2-year review by the time they turned 2 1/2 %                              | 54.00        | ✗          |        | <a href="#">Link</a> |

Link to this page online: [Delivering Better Services Overview 2 of 3](#)



## Delivering Better Services Overview 3 of 3

[Back](#)[Delivering better services 1 of 3](#)[Protecting the Environment](#)[Supporting Economic Growth](#)[Caring for the Vulnerable](#)

| Ref      | Target  | Good Is         | As of Date | Metric Name   | Latest Value | RAG Status | Trends |                      |
|----------|---|-----------------|------------|---|--------------|------------|--------|----------------------|
| 1PH004a  | Upward trend  | High            | 2022/23 Q1 | Sexual Health: Number attending for contraception   | 4,687        | ✓          |        | <a href="#">Link</a> |
| 1PH004b  | 45%   | High            | 2022/23 Q1 | Sexual Health: LARC is the main method of contraception %   | 70.80        | ✓          |        | <a href="#">Link</a> |
| 1PH005a  | 3 year planning, review and amendment cycle governed, assessed and quality assured by HSE/EA or ONR as applicable | Not Appropriate |            | Control of Major Accident Hazards (COMAH 2015) and Radiation (Emergency & Public Information) Regulations (REPIR 2019) Report meetings with CoMAH Competent Authority (HSE/EA) and for REPIR (ONR); deadlines set out in statute. - see link for RAG Status |              |            |        | <a href="#">Link</a> |
| 1PH006a  | 75%   | High            | 2021/22    | EOSV percentage buy in (75%+) by Academies across Lancashire  | 84.00        | ✓          |        | <a href="#">Link</a> |
| 1PH007a  | 75%   | High            | 2021/22    | Service Level Agreement for all aspects of Health and Safety for Lancashire Schools   | 89.00        | ✓          |        | <a href="#">Link</a> |
| 1PH008a  | Maintain all statutory returns and plans  | Other           |            | Trading Standards - Submission of compliant statutory performance returns to and production of plans for central government agencies & departments and requirements met - see link for RAG Status   |              |            |        | <a href="#">Link</a> |
| 1PH008b  | To protect Lancashire Consumers and maximise the level of detriment avoided.                                      | Other           | 2021/22    | Trading Standards -Estimate of Consumer detriment saved or prevented for Lancashire Consumers £   | 3,730,798.00 | ✓          |        | <a href="#">Link</a> |
| 1PH009a  | Maintain and improve satisfaction rates   | Other           |            | Scientific Services - Customer and Client Satisfaction Survey- see link for RAG Status  |              |            |        | <a href="#">Link</a> |
| 1RES001a | 0 Percent   | Low             | 2022/23 Q2 | % Revenue forecast outturn variance to budget   | 0.84         | ✗          |        | <a href="#">Link</a> |
| 1RES002a | 4 Year Target of 8 absence days per FTE by 2025/26 Year End   | Low             | 2022/23 Q2 | Sickness Absence days per FTE   | 3.05         | !          |        | <a href="#">Link</a> |

Link to this page online: [Delivering Better Services Overview 3 of 3](#)



# Protecting the Environment Overview

[Back](#)[Delivering better services](#)[Protecting the Environment](#)[Supporting Economic Growth](#)[Caring for the Vulnerable](#)

| Ref      | Target  | Good Is | As of Date | Metric Name  | Latest Value | RAG Status | Trends |                      |
|----------|---|---------|------------|--|--------------|------------|--------|----------------------|
| 2GET001a | 65% by 2035   | High    | 2022/23 Q2 | % of Waste Re-used, Recycled and Composted   | 43.00        | !          |        | <a href="#">Link</a> |
| 2GET001b | 60% Quarterly (2022/23)   | High    | 2022/23 Q2 | % of Waste Re-used, Recycled or Composted at Household Waste Recycling Centres (Excluding Inert Waste) | 61.20        | !          |        | <a href="#">Link</a> |
| 2GET002a | 2% by end 2022/23, 5% by end 23/24, 15% by end 24/25 25% by end 25/26, 50% by end 30/31 and 100% by end 35/36 | High    | 2022/23 Q2 | % of LCC Vehicle Fleet that is Ultra-low Emission  | 1.60         | !          |        | <a href="#">Link</a> |

Link to this page online: [Protecting the Environment Overview](#)





# Supporting Economic Growth Overview



Back

Delivering Better Services

Protecting the Environment

Supporting Economic Growth

Caring for the Vulnerable

| Ref      | Target   | Good Is | As of Date   | Metric Name  | Latest Value | RAG Status | Trends | Link                 |
|----------|--|---------|--------------|--|--------------|------------|--------|----------------------|
| 3ECS001a | To be agreed   | High    | 2018/19      | % Good Level of Development at Early Years Foundation Stage      | 69.2         |            |        | <a href="#">Link</a> |
| 3ECS001b | To be agreed   | High    | 2021/22 Prov | % Expected Standard in Reading, Writing & Maths at Key Stage 2   | 56.0         |            |        | <a href="#">Link</a> |
| 3ECS001c | To be agreed   | High    | 2018/19      | % SEND Pupils Expected Standard in RWM at KS2                    | 40.0         |            |        | <a href="#">Link</a> |
| 3ECS001d | To be agreed   | High    | 2021/22 Prov | Pupils Average Attainment 8 Score at Key Stage 4                 | 47.5         |            |        | <a href="#">Link</a> |
| 3ECS001e | To be agreed   | High    | 2021/22 Prov | SEND Pupils Average Attainment 8 Score at Key Stage 4            | 33.3         |            |        | <a href="#">Link</a> |
| 3ECS002a | Previous Target: 94.7% New service Target 94.9%  | High    | 2022/23 Q2   | % of Young People in Employment Education or Training            | 87.9         | ×          |        | <a href="#">Link</a> |
| 3ECS002b | Previous Target: 87.1% New Target: 91.2%   | High    | 2022/23 Q2   | % of Young People with SEND in Employment, Education or Training | 76.9         | ×          |        | <a href="#">Link</a> |
| 3ECS003a | 55%  | High    | 2022/23 Q2   | % of Care Leavers in Education, Employment or Training           | 50.1         | !          |        | <a href="#">Link</a> |
| 3GET001a | 5-year revised target is £8.77m covering circa 57 investments (July 2019 - June 2024). | High    | 2022/23 Q2   | £ Number Rosebud Loans Provided to New or Existing Businesses    | 385,000      | !          |        | <a href="#">Link</a> |
| 3GET002a | New contract target (Jan 22 to June 23) 681  | High    | 2022/23 Q2   | No of Jobs Created by Boost                                      | 11.4         | ×          |        | <a href="#">Link</a> |
| 3GET002b | New contract target (Jan 22 to June 23) 103  | High    | 2022/23 Q2   | No of New Businesses Established by Boost                        | 19.0         | ✓          |        | <a href="#">Link</a> |

Link to this page online: [Supporting Economic Growth Overview](#)



## Caring for the Vulnerable Overview 1 of 2



[Back](#)

[Delivering better services](#)

[Protecting the Environment](#)

[Supporting Economic Growth](#)

[Caring for the Vulnerable 2 of 2](#)

| Ref      | Target  | Good Is | As of Date | Metric Name  | Latest Value | RAG Status | Trends |                      |
|----------|---------|---------|------------|--|--------------|------------|--------|----------------------|
| 4ASC001a | 3.2-4.3 | Low     | 2022/23 Q2 | Number of New Requests received for support from New Clients, per % of population 18+  | 3.6          | ✓          |        | <a href="#">Link</a> |
| 4ASC002a | 90      | High    | 2022/23 Q2 | % of CQC registered locations rated Good or Outstanding vs. Target - Community Based   | 96.8         | ✓          |        | <a href="#">Link</a> |
| 4ASC002b | 90      | High    | 2022/23 Q2 | % of CQC registered locations rated Good or Outstanding vs. Target - Residential   | 81.9         | !          |        | <a href="#">Link</a> |
| 4ASC003a | 66.2    | High    | 2022/23 Q2 | Making Safeguarding Personal - % of Section 42 Safeguarding enquiries where desired outcomes were asked for and expressed, where outcomes were Fully Achieved. | 54.5         | ✗          |        | <a href="#">Link</a> |
| 4ASC005a | 1294    | Low     | 2022/23 Q2 | Number of people waiting over 5 days for an Adult Social Care Assessment   | 1736.0       | ✗          |        | <a href="#">Link</a> |
| 4ASC006a | 19.1    | High    | 2021/22    | Social Care-Related quality of life score  | 19.3         | ✓          |        | <a href="#">Link</a> |
| 4ASC007a | 13.3    | Low     | 2022/23 Q2 | Permanent admissions to residential and nursing care homes per 100,000 population aged 18-64 during the year   | 15.4         | ✗          |        | <a href="#">Link</a> |
| 4ASC007b | 637.6   | Low     | 2022/23 Q2 | Permanent admissions to residential and nursing care homes per 100,000 population aged 65+ during the year   | 686.1        | ✗          |        | <a href="#">Link</a> |
| 4ASC008a | 75.3    | High    | 2022/23 Q2 | Proportion of Registered carers receiving formal support from the County Council (via carers direct payments)  | 92.5         | ✓          |        | <a href="#">Link</a> |
| 4ASC009a | 1.69    | Low     | 2022/23 Q2 | Total number of people in receipt of long term support plus trend over time / per % population   | 1.8          | ✗          |        | <a href="#">Link</a> |
| 4ASC010a | 90      | High    | 2022/23 Q2 | The Proportion of people aged 65 and over who were still at home 91 days after discharge from hospital into reablement/rehabilitation services %               | 87.2         | !          |        | <a href="#">Link</a> |
| 4ASC011a | 90      | High    | 2022/23 Q2 | The Proportion of adults with a learning disability who live in their own home or with their family %  | 92.4         | ✓          |        | <a href="#">Link</a> |
| 4ASC012a | 530     | Low     | 2022/23 Q2 | £ Long Term Support Average Cost Per Person Per Week vs. Budget  | 533.8        | !          |        | <a href="#">Link</a> |

Link to this page online: [Caring for the Vulnerable Overview 1 of 2](#)





## Caring for the Vulnerable Overview 2 of 2



Back

Delivering better services

Protecting the Environment

Supporting Economic Growth

Caring for the Vulnerable 1 of 2

| Ref      | Target   | Good Is         | As of Date | Metric Name  | Latest Value | RAG Status | Trends |                      |
|----------|--|-----------------|------------|--|--------------|------------|--------|----------------------|
| 4ECS001a | 70   | High            | 2022/23 Q2 | % of children and young people who received targeted early help support from Children and Families Wellbeing service which successfully met their identified needs | 62.0         | !          |        | <a href="#">Link</a> |
| 4ECS002a | 80   | High            | 2022/23 Q2 | % of children looked after actually living in Lancashire   | 79.2         | !          |        | <a href="#">Link</a> |
| 4ECS003a | Not Appropriate  | Low             | 2022/23 Q2 | Children becoming looked after (Rate and Number)   | 5.4          | ✓          |        | <a href="#">Link</a> |
| 4PH001a  | Not Appropriate  | Not Appropri... | 2022/23 Q2 | Domestic Abuse Safe Accommodation: Referrals for service   | 262          |            |        | <a href="#">Link</a> |
| 4PH001b  | Not Appropriate  | Not Appropri... | 2022/23 Q2 | Domestic Abuse Safe Accommodation: Families supported in safe accommodation %  | 46.2         |            |        | <a href="#">Link</a> |
| 4PH002a  | 60 per year  | High            | 2021/22    | Domestic Abuse Perpetrator Programme: Referrals completed (inc partial completion) %   | 73.3         | !          |        | <a href="#">Link</a> |
| 4PH003a  | NDTMS (the national dataset) do not set a target/comparator for the top quartile LAs | High            | 2022/23 Q1 | Substance Misuse and Alcohol: Proportion of all in treatment, who successfully completed treatment and did not re-present within 6 months: alcohol %               | 47.9         | ✓          |        | <a href="#">Link</a> |
| 4PH003b  | Top quartile range (comparator LAs) 6.67 – 11.92%                                    | High            | 2022/23 Q1 | Substance Misuse and Alcohol: Proportion of all in treatment, who successfully completed treatment and did not re-present within 6 months: opiates %               | 5.7          | ✓          |        | <a href="#">Link</a> |
| 4PH004a  | 85   | Low             | 2022/23 Q1 | Substance Misuse and Alcohol: The estimated proportion of people in your area who are dependent on Alcohol not in the treatment system %                           | 84.1         | ✓          |        | <a href="#">Link</a> |
| 4PH004b  | 40   | Low             | 2022/23 Q1 | Substance Misuse and Alcohol: The estimated proportion of people in your area who are dependent on opiates, not in the treatment system %                          | 40.4         | ✓          |        | <a href="#">Link</a> |

Link to this page online: [Caring for the Vulnerable Overview 2 of 2](#)



## Cabinet Members' Areas of Responsibility

### Leader

**County Councillor Philippa Williamson**

Responsible for:

- Governance
- Legal
- Corporate Strategy
- Performance
- External Relations
- Corporate Communications

### Cabinet Member for Resources, HR and Property (Deputy Leader)

**County Councillor Alan Vincent**

Responsible for:

- Asset and Facilities Management
- Property, Land and Buildings
- Finance, Procurement and Treasury Management
- External Funding
- Business Continuity, Emergency Preparedness, Health & Safety and Resilience
- Human Resources
- Partnerships and Companies
- Member Support
- Appointments to Outside Bodies

### Cabinet Member for Adult Social Care

**County Councillor Graham Gooch**

Responsible for:

- Adult Social Care
- Working with NHS and other partners
- Safeguarding Adults and Quality Assurance
- Find, Develop and Commission Care
- Care Market Sustainability, Supply and Quality
- Care Services Delivery including In-house and Independent Provision

### Cabinet Member for Children and Families

**County Councillor Cosima Towneley**

Responsible for:

- Children's Social Care
- Fostering and Adoption Services
- Corporate Parenting
- Young People's Services and Engagement

### Cabinet Member for Community and Cultural Services

**County Councillor Peter Buckley**

Responsible for:

- Cultural Services including Libraries, Museums and Archives
- Community Safety and Domestic Abuse
- Equalities, Community Cohesion, Counter Terrorism and Prevent
- Refugee Integration and Welfare Rights
- Customer Access and Digital Services
- Registrations and Coroners Services
- Voluntary, Community and Faith Sector
- Parish and Town Councils
- Youth Justice Services

### Cabinet Member for Economic Development and Growth

**County Councillor Aidy Riggott**

Responsible for:

- Economic Development and Growth
- Levelling Up and Regional Affairs
- Strategic Investment, Major Projects and Infrastructure
- Economic Partnerships
- Place-Making and Regeneration
- Business Support and Collaboration
- Tourism and the Visitor Economy

### Cabinet Member for Education and Skills

**County Councillor Jayne Rear**

Responsible for:

- Early Years and Childcare Provision
- Pupil Place Planning, Welfare and Safeguarding Children
- Special Educational Needs and Disability
- School Performance
- School Transport
- School Governor Support
- Schools Condition and Capital Programme
- Further, Higher, Technical and Adult Education
- Lifetime Skills and Apprenticeships

### Cabinet Member for Environment and Climate Change

**County Councillor Shaun Turner**

Responsible for:

- Climate Change
- Nature Recovery, Biodiversity and Environment Strategies
- Local Air Quality Management
- Waste Management and Recycling
- Flood Risk Management
- Rural affairs including the County Council Countryside Sites and Area of Outstanding Natural Beauty
- Public Rights of Way
- Planning, Archaeology and Development Control

### Cabinet Member for Health and Wellbeing

**County Councillor Michael Green**

Responsible for:

- Public Health
- Health and Wellbeing Strategy
- Health and Social Care Joint Strategic Needs Assessment
- The Lancashire Health and Wellbeing Board
- Trading Standards and Scientific Services
- Healthwatch
- Early Years, Family Hubs and Start for Life

### Cabinet Member for Highways and Transport

**County Councillor Charles Edwards**

Responsible for:

- Highways Asset Management
- Roads, Bridges/Structures, Street Lighting and Highway Drainage
- Network Management, Traffic Control Systems and Parking
- Traffic Safety Policy and Lancashire Road Safety Partnership
- Public Transport Policy including Transport for the North
- Local Transport Planning
- Active Travel

**For further information relating to performance reported in this dashboard, please contact:**

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